

General Terms & Conditions for 2026 Benelux Residential Battery Program

These General Terms & Conditions for 2026 Benelux Residential Battery Program (referred to as the "Rules") are the terms and conditions that you must comply with when participating in the 2026 Benelux Residential Battery Program.

I. Overview of the 2026 Benelux Residential Battery Program

Huawei has established the 2026 Benelux Residential Battery Program (referred to as "Program") for channel partners (referred to as "Partner") and installers and their legally authorized representatives who meet the applicable conditions. Once a new eligible Residential Battery (2 Packs) has been installed which complies with these Rules, the installer can claim one free product from Partner.

II. Program Territory

Belgium, the Netherlands and Luxembourg.

III. Duration of Program

The Program will start at 00:00:00 on 1st Jan, 2026 (GMT +1) and will finish at 23:59:59 on 30th Jun, 2026 (GMT +1). However, Huawei reserves the unilateral right to decide when and where to start or end the Program subject to resource availability.

IV. Participation Qualifications

Only Partners who satisfy the following condition can participate in the Program:

Partners who have been successfully certified by Huawei as VAP, General Distributor, Gold, Silver partner of Benelux (List shows in Appendix I. Channel Partner).

V. Program Rules

a) Installer purchases the eligible battery from certified partners: The batteries must be purchased from a Partner listed in Appendix I. Channel Partner. The batteries which are purchased from other Partners shall not be able to participate in the Program.

b) Installer installs the battery: The battery must be installed and connected to FusionSolar in the Program Territory, as indicated in section II. Program Territory.

c) The eligible batteries must be installed between 1st Jan, 2026 and 30th Jun, 2026.

d) Partner shall collect the information from installer and claim from Huawei as indicated in section VI. How to Claim.

e) Rewarded device: installer could get 1 free BCU (LUNA2000-10KW-C1) or SUN2000-4.6K-LB0 when they install 2 packs of LUNA S0 or S1 battery listed in VII. Applicable Product List.

VI. How to Claim

a) Partner shall claim the credit note of free product from Huawei with the sales report that includes SN number, installer name, etc. (Appendix II. Sales Report), as well as SO evidence: invoice/DN document (for the avoidance of doubt, no price/pricing information between channel partner and installer should be shared with Huawei).

b) Huawei will verify the claimed sales report with active data from FusionSolar.

c) Partner shall send the free product to installer based on the verified quantity.

d) Partner shall report to Huawei the model & QTY of free products which have been sent to installer.

d) Huawei will issue a credit note to Partner based on the model & QTY of free products.

e) Partner shall claim the free product before 30th Sep, 2026 (GMT +1).

VII. Applicable Product List

Install 2 Packs of the following models	Get 1 product for free
LUNA2000-5-E0 LUNA2000-5-E1 LUNA2000-7-E1	SUN2000-4.6K-LB0; or S1-BCU (LUNA2000-10KW-C1)

VIII. Disclaimer

a) Huawei is not liable for any losses or damage caused to you in whole or in part by you relying upon, using, or interpreting the Program or other information obtained through your (or any other person's) access to and/or use of the Program.

b) To the maximum extent permitted by the applicable law in your jurisdiction, Huawei is not liable to you or to anyone else for any liabilities, losses, damages, or compensations if you or anyone else are unable to access or use the Program or the web pages due to:

1. Any suspension or termination of the Program by Huawei to enable maintenance work or updates to systems, software, or hardware to be carried out;
2. Any delay or failure of a system or network communication that is owned or controlled by someone other than Huawei;
3. Any errors or interruption due to hacker attacks or similar security breaches; or
4. Any other event or occurrence beyond our reasonable control.

c) The web pages and the Program are provided on an "as-is" and "as-available" basis without any representation or endorsement of any kind. To the maximum extent permitted by applicable laws in your jurisdiction, Huawei disclaims any and all warranties, conditions, or other clauses of any kind, express or implied, and make no guarantee, undertaking, representation, or warranty for the following:

1. The completeness, accuracy, reliability, or timeliness of any of the content made available on or through the Program.
2. The quality and after-sales service of gifts redeemed through participation in the Program.

IX. Privacy Statement

When participants accumulate and redeem rewarded devices according to the Rules, we will collect and use participants' personal data in accordance with the Program. We will use and protect participants' personal data in accordance with the [Privacy Policy](#) of the Community.

X. Dispute Resolution

The formation, interpretation, and operation of the Rules and any dispute or claim arising out of or in connection with it (including non-contractual

disputes or claims) are governed by and construed in accordance with the laws of the Netherlands. Both parties agree that any dispute arising out of the Rules or related to the Program shall be submitted to the court of The Hague, The Netherlands.

XI. Validity of Clauses

If any clause (or part of a clause) of the Rules is ruled by a court of competent jurisdiction or any other competent authorities to be void, invalid, or unenforceable, it shall be deemed that such a clause has been deleted from the Rules and all the remaining clauses of the Rules shall remain in full force and effect to the extent that they are capable of standing without the clauses ruled void, invalid, or unenforceable.

XII. Account Security

You must keep the username and password of your community ID secret and confidential, and you must not share them with anyone else. We recommend that you choose a strong password and keep it secure. You are responsible for keeping your password safe, and shall bear any losses, damages, liabilities, or claims of any sort as a result of you providing your community ID details to a third party.

XIII. Revision and Update of the Rules

Huawei reserves the unilateral right to revise the Rules at any time by updating this page. Your continued use of the Community after any such changes are released shall be deemed as your acceptance of said changes.

XIV. Contact Us

If you have any questions about the Rules or bonus point redemption, please contact your channel manager or [send an email to digitalpowermc@huawei.com](mailto:digitalpowermc@huawei.com).

Last updated: Jan 2026

Appendix I. Channel Partner List

Channel Partner List
BayWa r.e. Solar Systems S.à r.l
SolarToday Franchise B.V.
Rexel Nederland B.V.
Libra Energy B.V.
PVO International
VDH Solar Groothandel BV
Rexel Belgium nv/sa
GPC Europe
ECOSTAL
Cebeo
4blue B.V.
Krannich Solar
Vamat B.V.
Wattkraft Solar GmbH
ALSO Nederland B.V.

Appendix II. Sales Report

Partners Name	Installer Company Name	Invoice/Delivery Note No.	Invoice/Delivery Note Date	Product	Model Product SN	Quantity

Template as below:



Sales Report